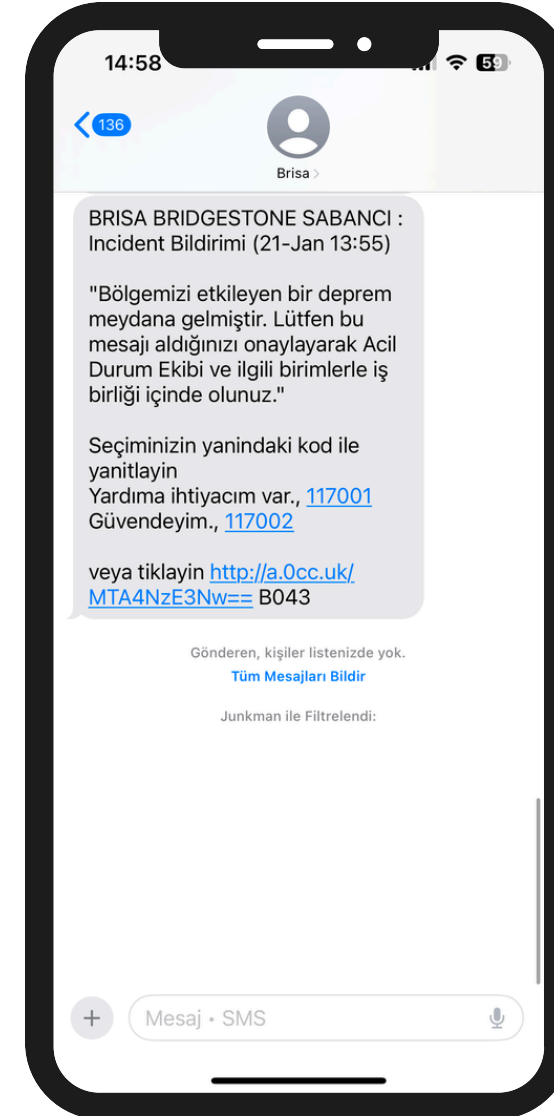# EMERGENCY COMMUNICATION APPLICATION USER GUIDE

What is the Emergency Communication Application (Crises Control)?

The Emergency Communication Application (Crises Control) helps keep communication lines open by sending phone calls, SMS, email notifications, and app alerts simultaneously. It allows individual responses through automated approval. This application is used to send the latest notifications to users and minimize harm to people's safety, the environment, and the organization.
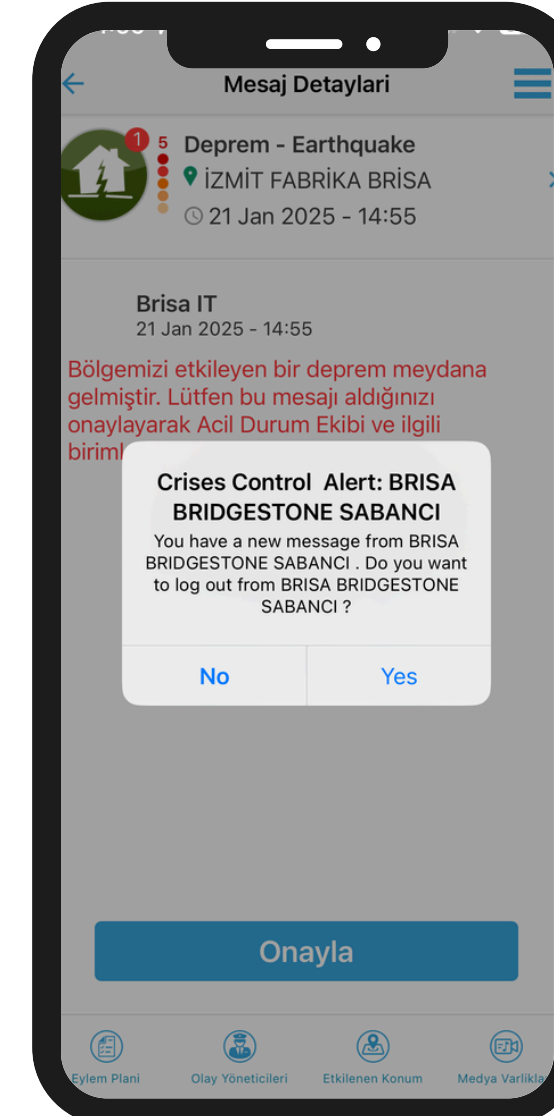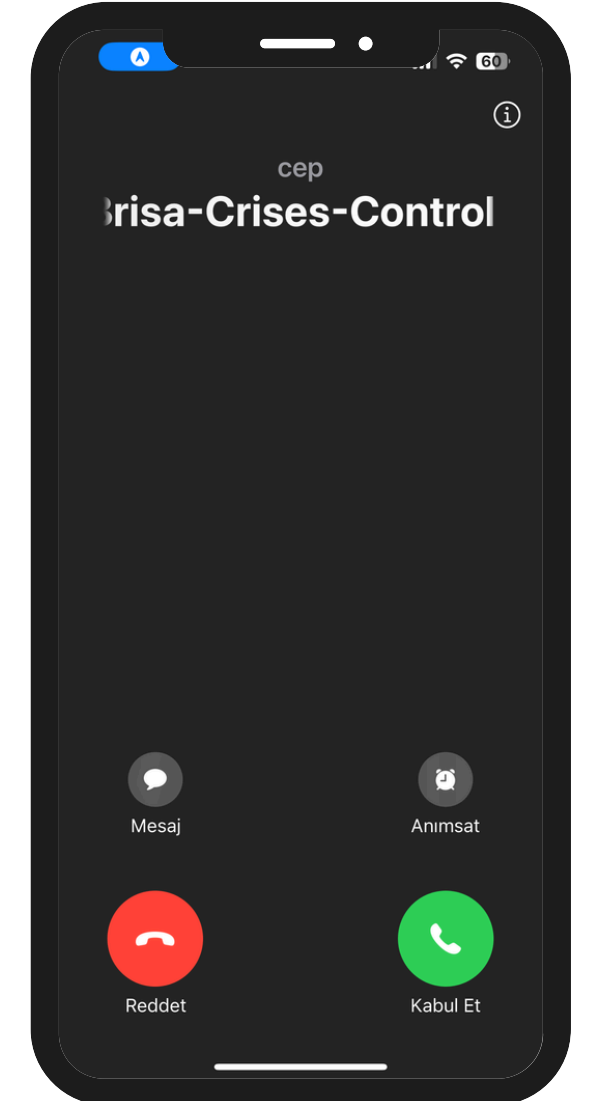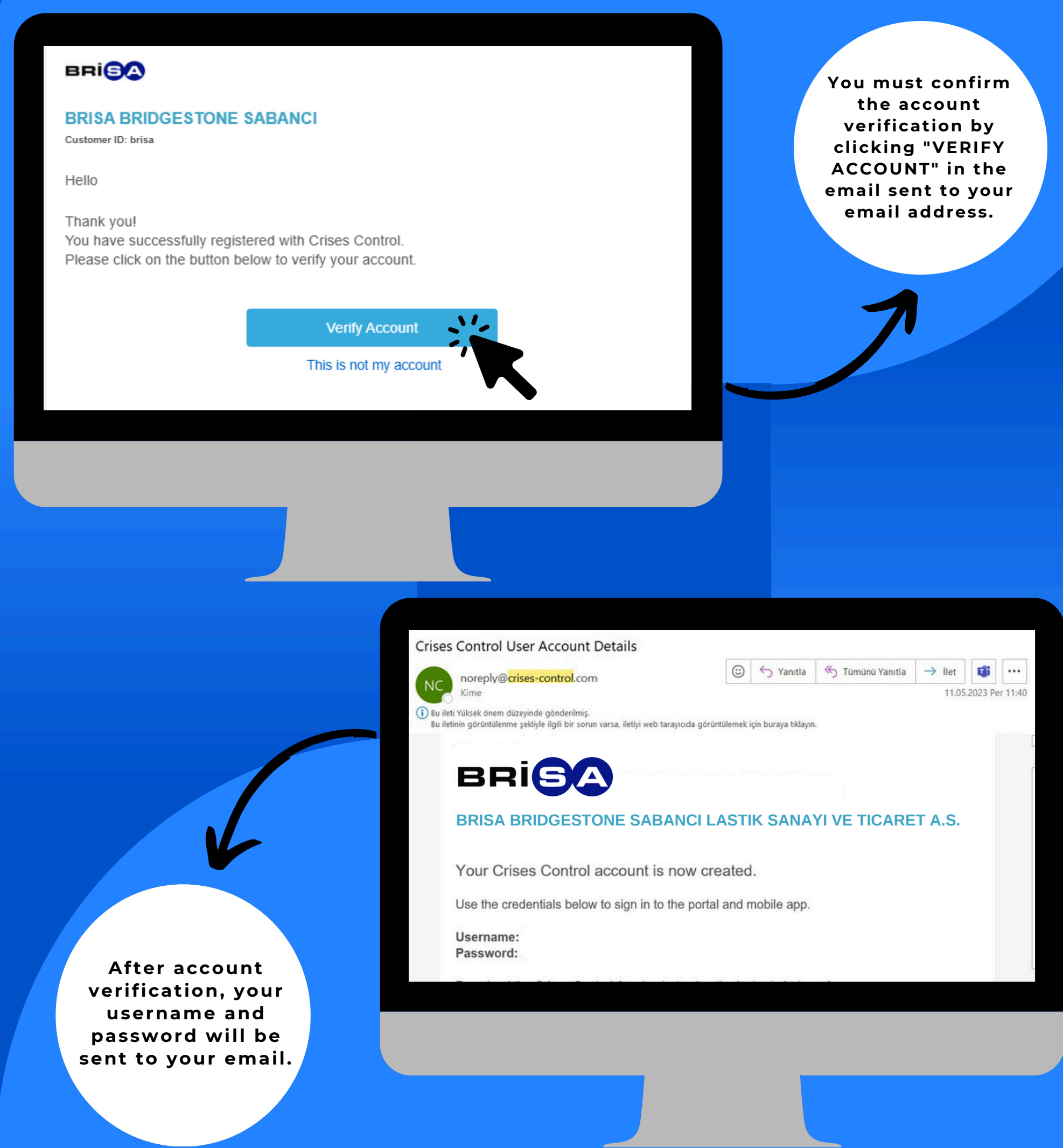
Email
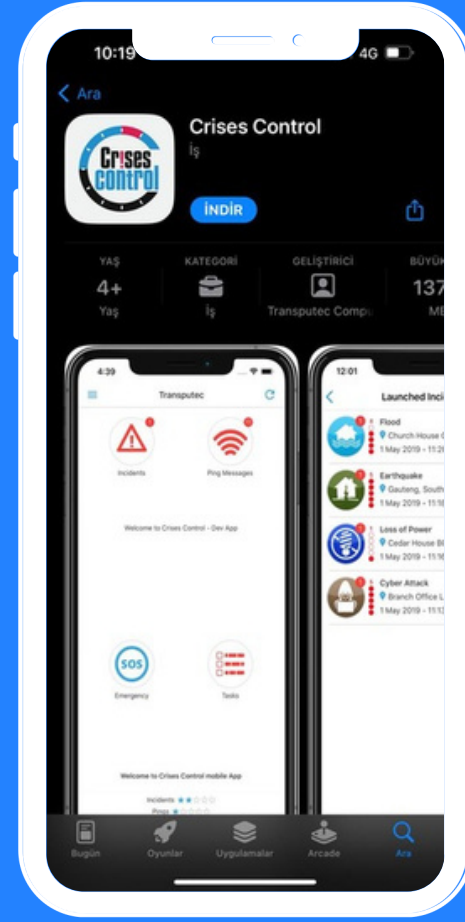
SMS

Notification

Call

Account Verification & Account Information

In order for us to send you phone calls, SMS, emails, and app notifications simultaneously through the Emergency Communication Application (Crises Control), you must first approve the account verification email sent to you by the system.
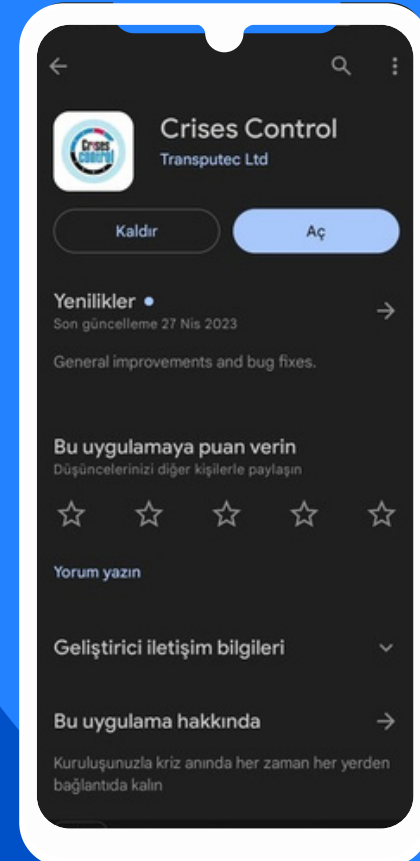Once the account verification process is completed, the username and password required to log into the application will be provided to you

BRISA

BRISA BRIDGESTONE SABANCI

Customer ID: brisa

Hello

Thank you!
You have successfully registered with Crises Control.
Please click on the button below to verify your account.

Verify Account

This is not my account

You must confirm the account verification by clicking "VERIFY ACCOUNT" in the email sent to your email address.

Crises Control User Account Details

noreply@crises-control.com
Kime   11.05.2023 Per 11:40

(i) Bu ileti Yüksek önem düzeyinde gönderilmiş.
Bu iletinin görüntülenme şekliyle ilgili bir sorun varsa, iletiyi web tarayıcıda görüntülemek için buraya tıklayın.

BRISA

BRISA BRIDGESTONE SABANCI LASTIK SANAYI VE TICARET A.S.

Your Crises Control account is now created.

Use the credentials below to sign in to the portal and mobile app.

Username:
Password:

After account verification, your username and password will be sent to your email.

Downloading the Application

You can download the Emergency Communication Application (Crises Control) by scanning the QR codes below or by searching for 'CrisesControl' in the Apple Store/Google Play Store.

BRISA

iOS Application Login

Location Permission: When you open the application, you will first need to grant location permission. This will allow the application to access your location in case of an emergency.

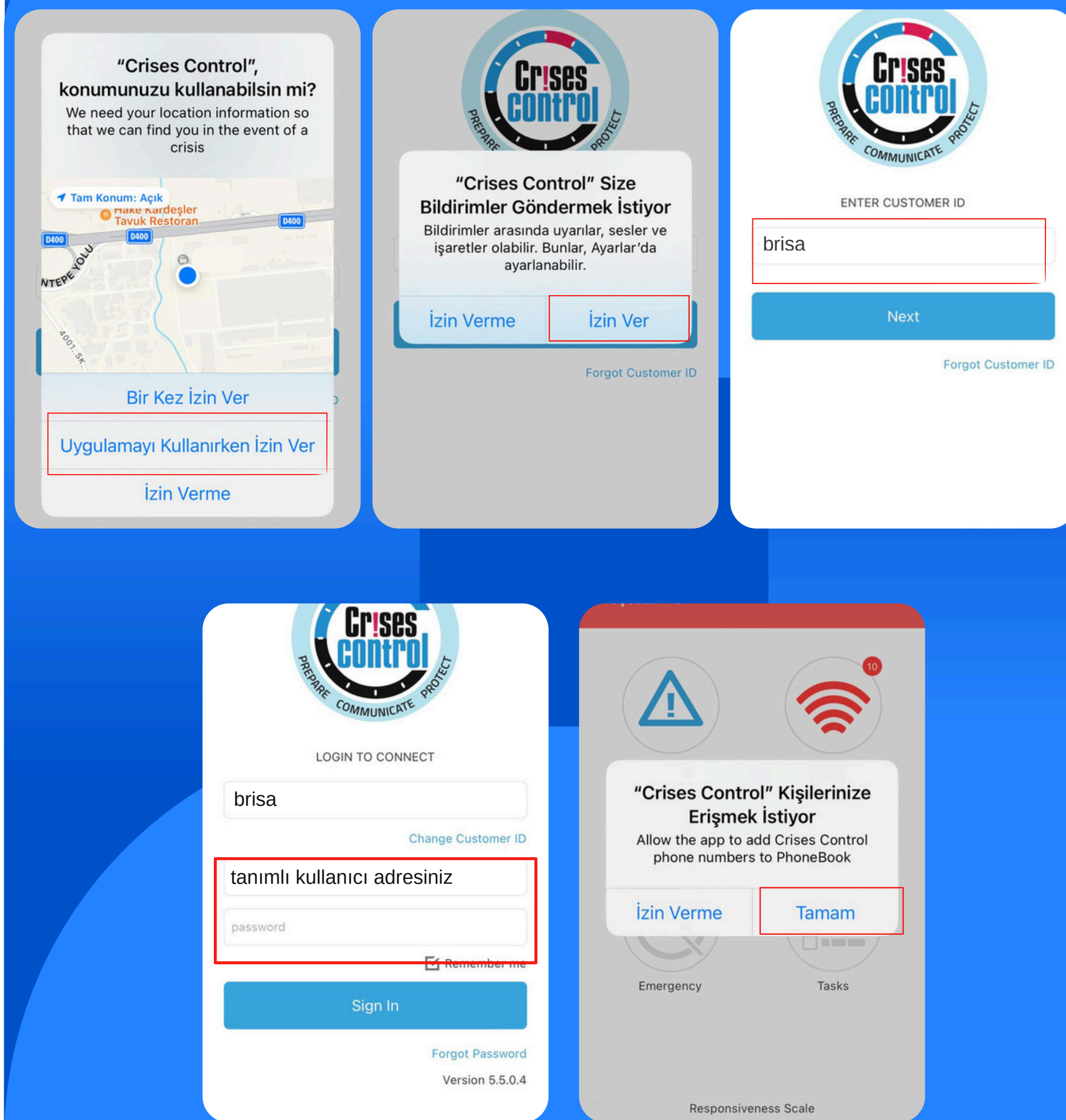Notification Permission: To receive notifications through the application, you must select "Allow."

Customer-ID: Before logging in, enter "**brisa**" as the organization name and click "Next."

Username: Enter the registered email address.
Password: Enter the password from the email sent by.

Crises Control in the relevant field and click "Sign in."
Add Contacts Permission: To receive SMS and phone calls as "Brisa-Crises-Control" complete the application login by selecting "OK."

Android Application Login

Location Permission: When you open the application, you will first need to grant location permission. This will allow the application to access your location in case of an emergency.

Notification Permission: To receive notifications through the application, you must select "Allow."

Customer-ID: Before logging in, enter "**brisa**" as the organization name and click "Next."

Username: Enter the registered email address.
Password: Enter the password from the email sent by

Crises Control in the relevant field and click "Sign in."
Add Contacts Permission: To receive SMS and phone calls as "Brisa-Crises-Control" complete the application login by selecting "OK."
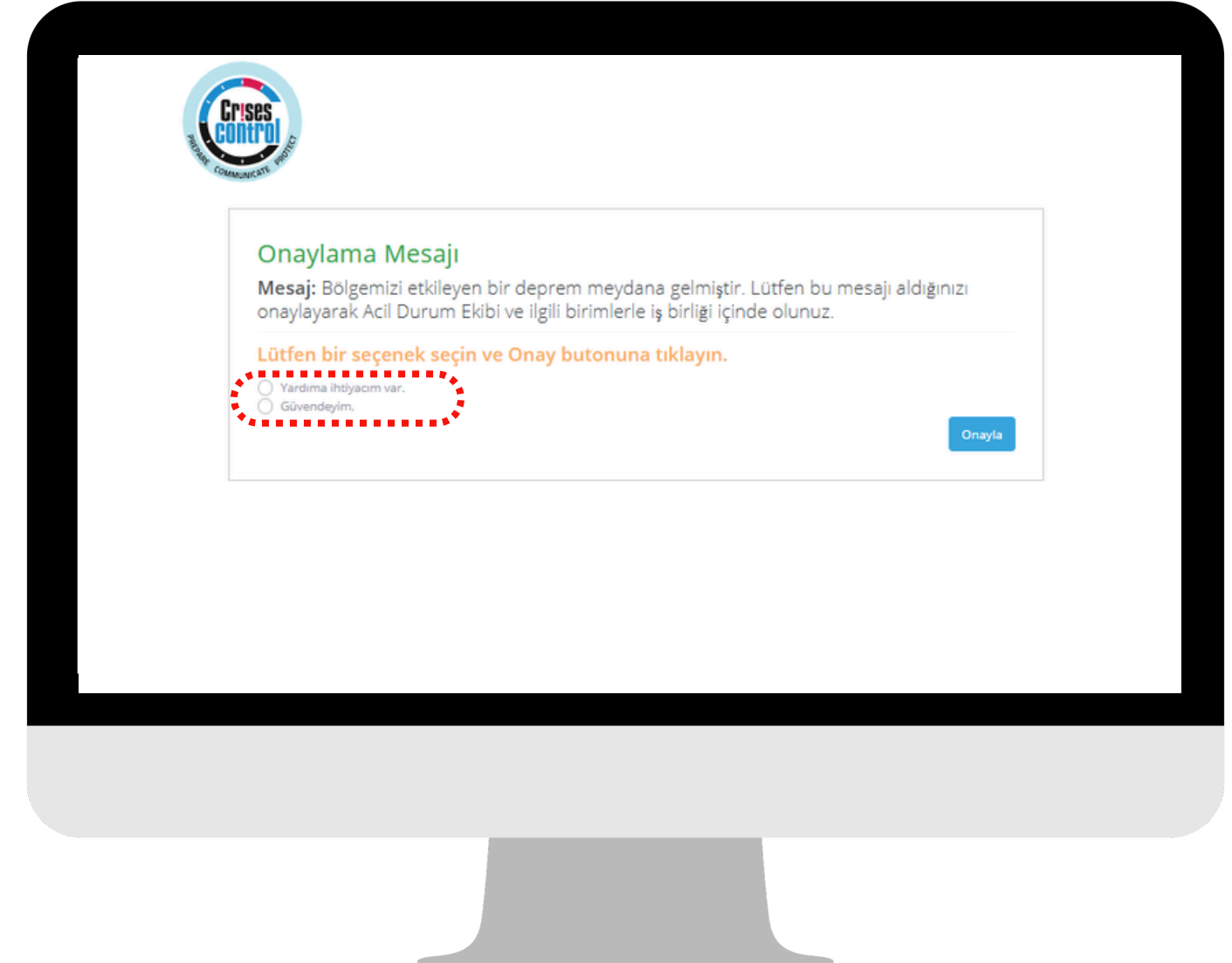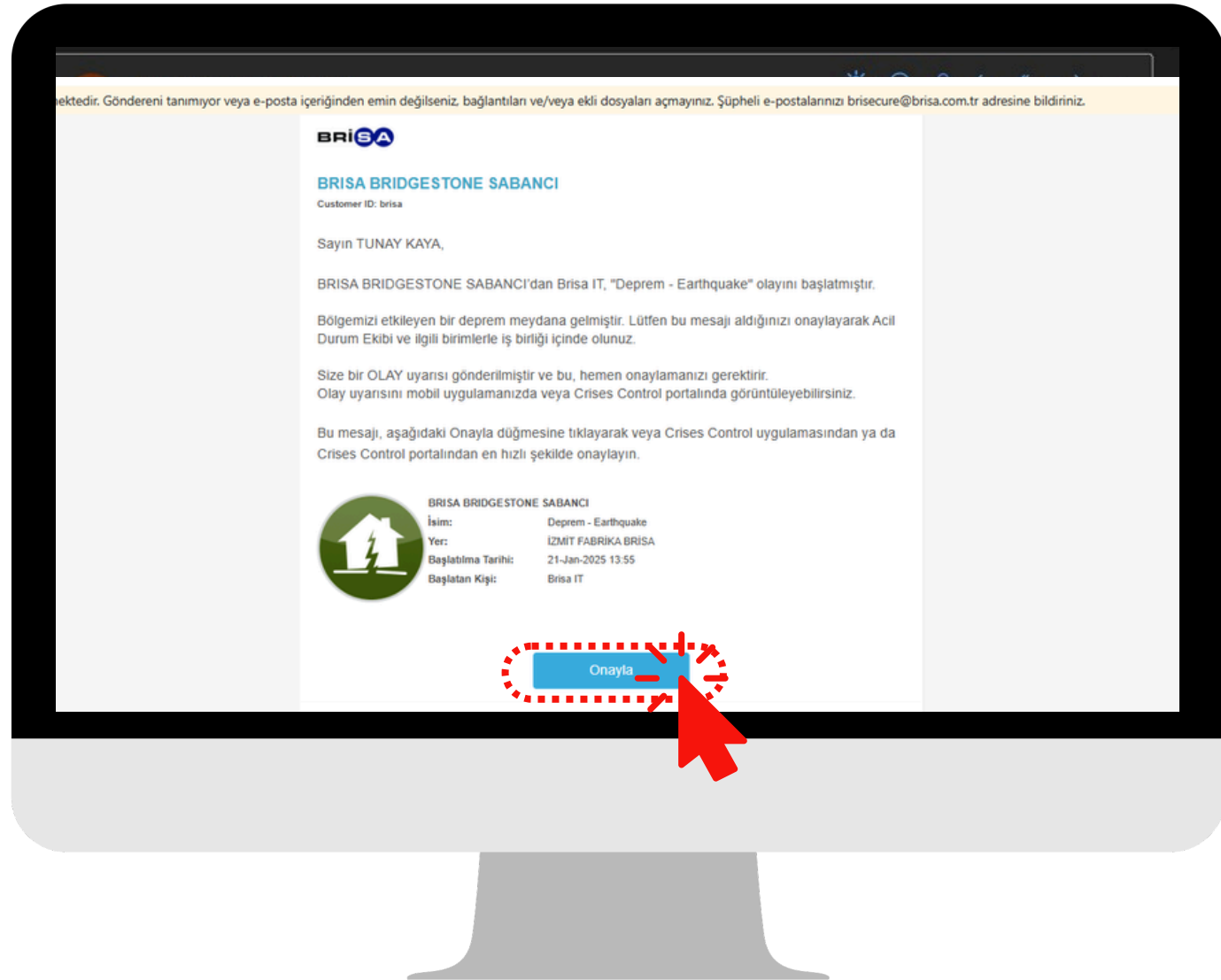
Replying to Notifications via Email

Notifications received through the Emergency Communication Application (Crises Control) can be responded to via phone call, SMS, email notification, or the application itself.

Replying to Notifications via Email: You can send a status update by clicking the blue button in the email sent from alerts@crises-control.com. After selecting the status, you need to press the "Acknowledge" button.
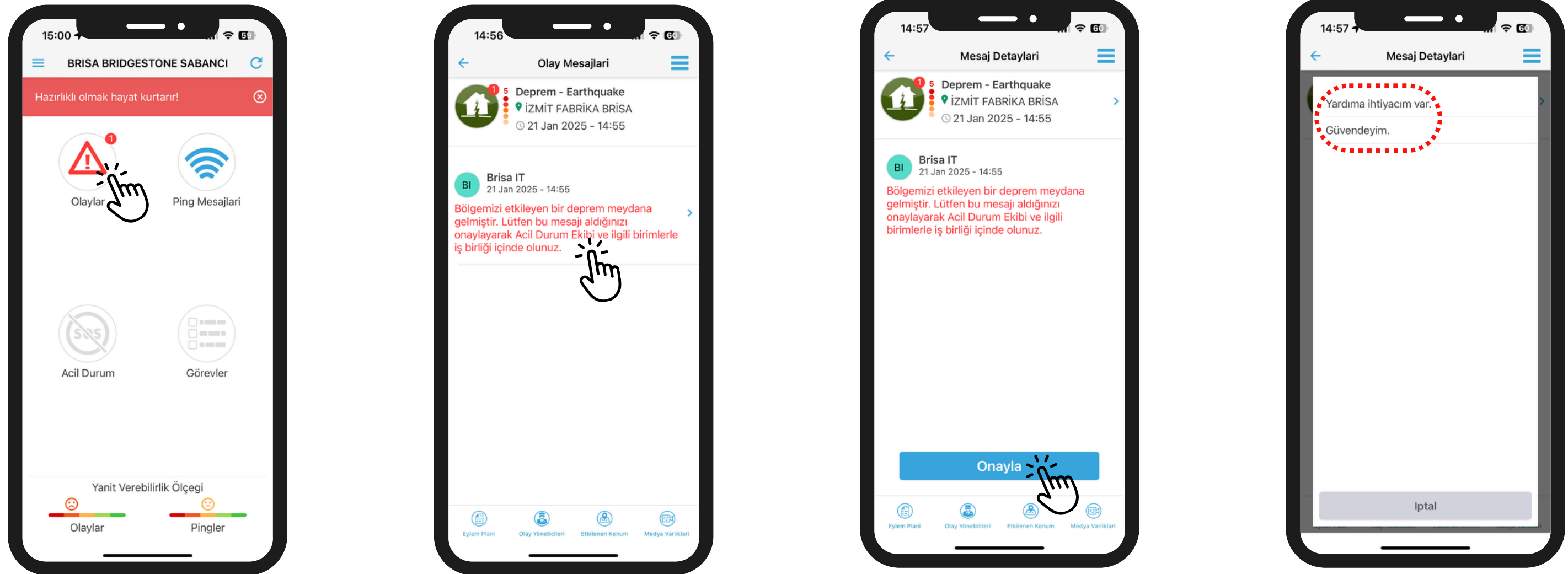
Replying to Notifications via Mobile Application

Notifications received through the Emergency Communication Application (Crises Control) can be responded to via phone call, SMS, email notification, or the application itself.

Replying to Notifications via the Application: Notifications sent through the application can be responded to by either tapping on the notification or logging into the application. New, unanswered notifications will appear in red within the app. After selecting the relevant red notification, press the "Acknowledge" button. In the final step, click on one of the available response options.
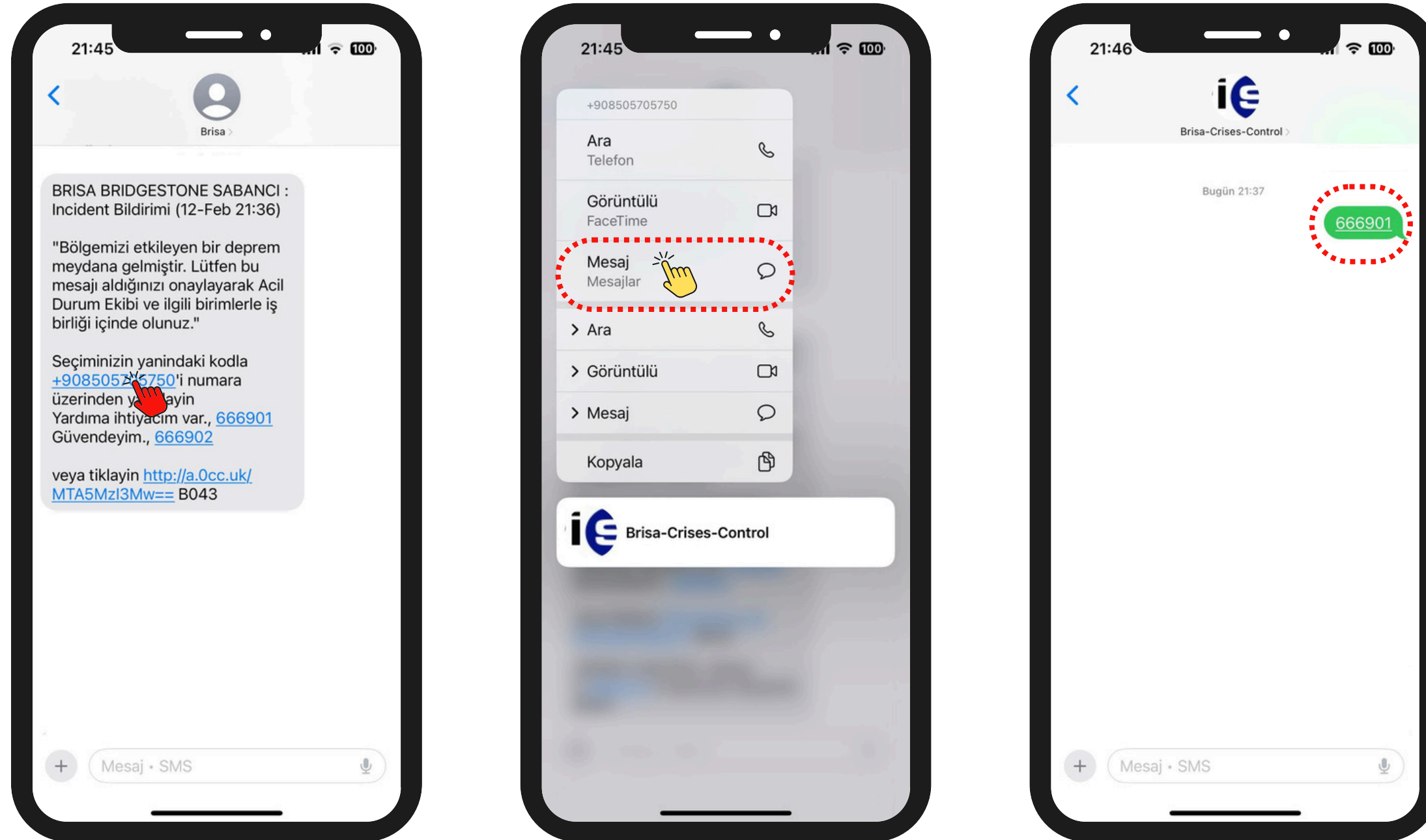
Replying to Notifications via SMS

Notifications received through the Emergency Communication Application (Crises Control) can be responded to via email, phone call, SMS, or the mobile application.

Replying to Notifications via SMS: Notifications sent via SMS can be responded to by following the instructions within the message. **You can send your selection as an SMS to the number +90 850 570 5750 provided in the message**

Replying to Notifications via Phone Call

Notifications received through the Emergency Communication Application (Crises Control) can be responded to via email, phone call, SMS, or the mobile application.

Replying to Notifications via Phone Call: Notifications sent via phone call can be responded to by following the instructions in the voicemail. You can reply to the voicemail with a spoken response or by dialing a number to send a response.
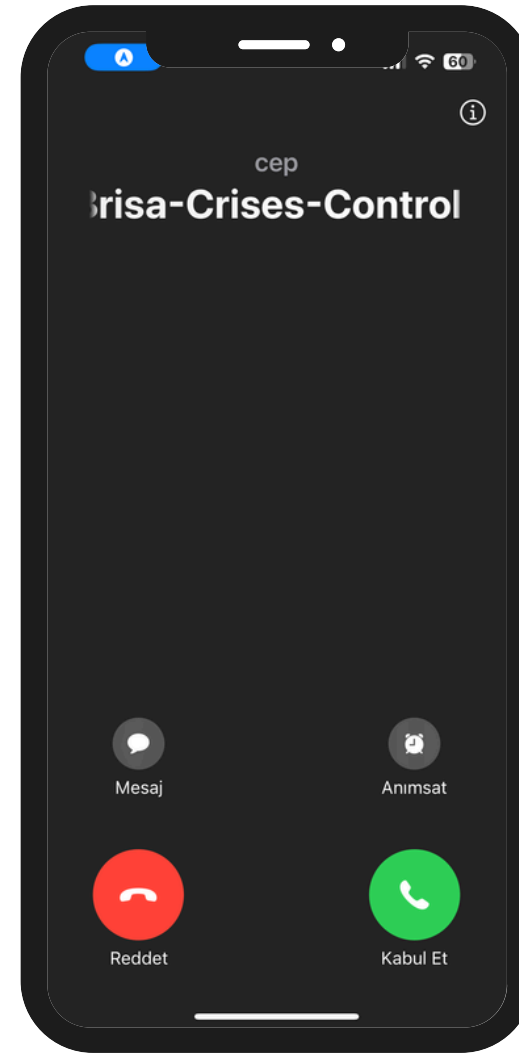
***A service fee of approximately 4-5 TL will be charged for responses sent via phone call.
***In order for the incoming call to appear as "BRİSA," the application must be installed and the necessary permissions must be granted.

Application Settings

The settings section on the mobile application can be accessed from the "Settings" section on the left side.

My Account: In this section, you can update your user information on the application.

Select Siren Sound: The notification sound from the application can be turned on or off in this section.

Change Password: You can change your login password for the application in this section.

Follow Me During Travel: If you activate this feature, the locations of individuals can be tracked in real-time.

Large Font: You can adjust the font size of the text within the application in this section.